

ANY DISPUTE OR DISAGREEMENT (EXCEPT FOR DISPUTES OR DISAGREEMENTS ARISING FROM MANUFACTURER BACKED WARRANTY MATTERS) THAT MAY ARISE BETWEEN THE PARTIES IN ANY WAY CONNECTED TO OR ARISING FROM THE POSSESSION, CUSTODY, SERVICE OR CLEANING OF THE VEHICLE(S) NOTED IN THE SUBSEQUENT PAGES (REPAIR ORDER) SHALL BE SUBMITTED TO BINDING ARBITRATION PURSUANT TO THE UNIFORM ARBITRATION ACT OF SOUTH CAROLINA (S.C. CODE § 15-48-10 ET. SEQ.) AND THE FEDERAL ARBITRATION ACT (9 U.S.C.A. § 1 ET. SEQ.) THROUGH THE AMERICAN ARBITRATION ASSOCIATION AND USING ITS CONSUMER ARBITRATION RULES. THIS ARBITRATION SHALL NEITHER BE CONSOLIDATED WITH ANY OTHER ARBITRATION NOR PART OF ANY CLASS ACTION. THIS AGREEMENT WILL BE GOVERNED UNDER THE LAWS OF THE STATE OF SOUTH CAROLINA.

ALL WARRANTIES INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED.

Denied warranty, insurance or Extended Parts & Service Agreement claims are subject to collection efforts up to and including mechanic's liens. McDaniels strongly encourages all valuables including keys and passcodes be removed from vehicle and assumes no responsibility for items left in vehicle, nor damage done to vehicle or it's contents while on our property. McDaniels reserves the right to assess a storage fee of \$40 per day for vehicles left on our premises in excess of one week.

By signing, Client further expressly authorizes McDaniel's agents to contact them via telephone, fax and/or email with regards to work performed on this vehicle and any subsequent contact for a period of up to 18 months. Permission may later be revoked by contacting the Service Director at the phone number listed on the subsequent Repair Order(s) or by emailing appropriate information to remove@mcdanielsag.com

Client Signature

Date

Company Signature

Date

Subsequent RO# or VIN/PartialVIN

Despite any subsequent page numbering conventions on any documents, this page shall serve as the initial page or 'PAGE ONE' of the 'Repair Order' or service agreement/authorization.