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## **McDaniels Automotive Service Limited Warranty**

### **WARRANTY PERIOD**

McDaniels backs select mechanical work (labor) that we perform for 90 days or 3,000 miles, whichever occurs first. Work involving used or remanufactured parts is expressly excluded from this warranty – those repairs have no warranty, express or implied! This warranty does not cover parts used on the repair-this warranty covers only the initial quality of work McDaniels performs.

### **WHAT IS COVERED**

Proper initial installation, removal, approximate alignment and/or adjustment of any factory approved part, accessory or fluid.

### **WHAT IS NOT COVERED**

- 1.** Parts, fluids, gaskets, seals, etc. are not covered under this Limited Warranty. Those items may or may not provide warranty coverage under a separate warranty statement.
- 2.** Damage or breakdown due to vehicle/component abuse, collision, fire, flood, theft, racing or alteration. This includes adjustments or inspections performed on the vehicle by other technicians, individuals or shops that modify work our technicians have performed.
- 3.** Breakdown or failure of any kind of aftermarket accessories or non-original equipment, components and systems not installed by the manufacturer (examples include: anti-theft systems, radio/speaker equipment, telephones, cruise control and sunroof).
- 4.** Reduced operation/performance due to normal wear and tear or aging of the vehicle that manifests itself after mechanical labor is performed on the vehicle.
- 5.** Vehicles with a modified or inoperative odometer.
- 6.** Subsequent owners of the vehicle. This Limited Warranty only applies to the entity or entities that owned the vehicle at the time of repair and began this warranty from McDaniels. Should the party sell or otherwise transfer ownership of the vehicle during the Limited Warranty period, warranty coverage will cease and all implied warranties are disclaimed from that point forward.
- 7.** Variance in adjustments or alignments due to normal use of the vehicle such as wheel alignment drift, tire balance shift, loosening of hoses, belts, bolts, seals, etc. over time after the repair is completed. Any improper initial work should be quickly noted by the Client and brought to McDaniels attention for consideration under this Limited Warranty.

McDaniels will not repair or replace any part or item, unless it is required in conjunction with the repair or replacement being serviced under this Limited Warranty. In the event a manufacturer's warranty or an extended service plan is in effect, coverage under the those warranties or plans shall be exhausted prior to being covered by this Limited Warranty.

### **CLAIM PROCEDURE**

A. Unless prior authorization is given, repair or replacement of Covered Parts must be performed at a McDaniels' store. Customer must notify McDaniels of the failure due to the inferior quality of initial repair, installation or removal within the Warranty Period.

B. If a breakdown occurs within the Warranty Period and Customer is not within a reasonable distance from McDaniels, Customer must contact McDaniels immediately for the name and location of the nearest authorized repair facility, or for further instructions. All Warranty requests must be within the continental United States without prior approval. A prior authorization number will be assigned, or McDaniels may choose to have the vehicle towed to a preferred location. This authorization number is necessary to obtain reimbursement of payment of authorized repairs performed to the vehicle. Failure to obtain an authorization number may result in claim rejection. For Warranty information or authorizations, Customer may write or call McDaniels. Client should consult the original Repair Order for contact information

C. Noncompliance with the above requirements will invalidate your ability to submit a claim for repair or replacement or to obtain any other remedy under this Warranty.

D. McDaniels reserves the right to inspect any vehicle prior to authorization.

E. Client understands they may be responsible for charges for diagnostics or repairs performed on failures that are not covered under this Warranty.

F. Repairs will be made by McDaniels, if necessary with parts of like kind and quality. It is expressly understood that replacement parts and/or components need not be new, but may be used or rebuilt, which will be guaranteed serviceable. This Limited Warranty does not constitute a written affirmation of fact or promise by McDaniels that the material or workmanship of the vehicle, or any parts thereof, are free of any defects or will meet a specified level of performance over a specified period of time.

G. This Limited Warranty does not cover towing or alternate transportation while we perform repairs.

**This is the only express warranty made by McDaniels. ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY. No other warranty of any kind is made unless expressly provided herein. To the extent allowed by applicable law, McDaniels shall not be liable for any damages relating to loss of use of the products, loss of time, inconvenience or commercial loss, or any other incidental or consequential damages. All warranties are extended only to the original customer. Prior written or oral statements, negotiations, communications or representations regarding warranties have been merged into or superceded by this warranty writing, and if not included in this warranty writing, they shall not be binding. This is the total agreement about any and all warranties relating to the product warranted hereunder.**